Date: 29<sup>th</sup> May 2023

To whom it may concern:

## Reference Letter – KB Systems



I have had the pleasure to get to know and work closely with the team at KB Systems over the last year, continuing the partnership here with The Marketing Department (TMD) that extends beyond five years.

At TMD we provide clients with a full complement of digital marketing services in the North American markets (Canada & USA). KB Systems has provided our agency, and our clients, with reliable web development project, maintenance and general support services.

With dependable project management and ticket system we're able to interact and receive expedited service across our respective time zones. Having dedicated developers assigned to projects ensures knowledgeable context is maintained throughout our engagements and allows our team members to build good working relationships with the developers.

I can confidently recommend KB Systems to those considering one-time projects or longer engagements to extend their team capacity and capabilities.

Yours faithfully,

James Michael

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Vice President - Digital

The Marketing Department (TMD)

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